Dear Friends,

We have just completed a landmark year in the development of Big Bend Community Based Care (BBCBC) by becoming the Department of Children and Families Managing Entity for the Northwest Region. This responsibility has squarely positioned BBCBC to provide for the care of children, adults and their families in a way that has never existed before in Florida’s social services landscape. Our unique proposal to serve both Behavioral Health (Substance Abuse and Mental Health) and Child Welfare simultaneously will provide fully integrated services and is truly a new frontier for us all.

We will continue to trust the strength and diversity of our partners in the Provider Network to be the experts in direct service delivery and incorporate the latest research in treatment. BBCBC will rely on the strength and diversity of our community to provide values to guide our work, governance, advocacy and resources. The Professionals at BBCBC provide leadership for the network, facilitate community engagement, partner with the Department of Children and Families, and foster strong fiscal stewardship.

We also look forward to expanding our service area to serve all eighteen counties of the Northwest Region. We openly welcome our neighbors and appreciate the board members from those communities that dedicate their time and talents toward our mission. Our success is dependent on realizing efficiencies through managed care and being responsive to emerging issues in the science of Behavioral Health. We are committed to implementing a managed care model for behavioral health that dramatically reduces the need for restricted care services, promotes preventive care through self-referral, prioritizes the child welfare population we are currently managing, and effectively manages growth within our available resources.

BBCBC is excited about these new challenges to bring behavioral health, child welfare and our community together in a way that realizes the best possible outcome for children, adults and their families in the Big Bend region and for the State of Florida.

Please join us in this important journey. Thank you for your continued commitment and support.

Sincerely,

Reggie Johns
President, Board of Directors

Mike Watkins
Chief Executive Officer

Board of Directors

Reggie Johns – President
Linda Nelson – Vice President
Pauline Patrick – Treasurer
Kathy Milton – Secretary

Dr. Liz Holifield - Director
Harry Hamilton – Director
Cathy Harcus - Director
Jeffrey Pic – Director

Bambi Smith – Director
Gerald Waters – Director
Scott Clemons – Director
Brian Tesnar – Director
Mission

At Big Bend Community Based Care our sole purpose is to provide the highest quality child welfare, substance abuse and mental health services to children, adults and their families within their communities through a managed network of accredited providers.

Vision

Our vision is to create local ownership and effective integration of the child welfare and substance abuse-mental health systems in each of our 18 communities. By doing so, we believe that the quality of life for children, adults and families we serve will dramatically improve, resulting in personal independence and stronger communities.

Core Values

- Empower all persons served
- Respect the caregivers of children
- Be innovative and dedicated to excellence
- Be ethically, socially and culturally responsible
- Promote family and personal responsibility
- Partner with community and faith-based organizations to foster open and collaborative relationships
- Earn the trust and respect of our partners, customers and the public by providing exceptional customer service while practicing sound fiscal stewardship
- Employ an analytic and systemic approach to planning and performance management
- Facilitate a work environment that encourages professional growth and development
It is my pleasure to present the financial status of Big Bend Community Based Care, Inc. (BBCBC) for the 12-month fiscal year ending June 30, 2013. We received an unqualified opinion on the most recent audited financial statements and continue to show strong stewardship of our financial resources.

On April 1, 2013, BBCBC became the Managing Entity for Behavioral Health (Substance Abuse and Mental Health) services in the Northwest Region. The competitive bid contract expands our budget by approximately $46 million, and also our service array and geographical areas.

In addition, during 2012-2013, our Community Based Care (CBC) funding had a slight decrease due to a new equity funding allocation methodology. Further, for the first time in the agency’s history, the Department of Children and Families was unable to fund 100% of the growth in the adoption subsidy program.

We continued to prioritize front-end CBC diversion services and continued funding in the Healthy Families CBC program. As a priority during the fiscal year, we added funding for nurse care coordination services through the Tallahassee Pediatric Foundation as well as an Independent Living software program, MYJUMPVAULT. We anticipate a CBC roll forward amount into FY13/14 in excess of $680,000.

As in prior years, we have continued to ensure service provision through the Independent Living program even when the allocated funding was not adequate for this targeted population.

As we begin the FY13-14, we look forward to many opportunities for further enhancements, including the fully occupied Independence Village, our Independent Living apartment complex in Panama City.

Thank you in advance for your continued patronage.

Pauline Patrick
Treasurer, Big Bend Community Based Care, Inc.

Contract Activities are in Compliance

The Big Bend Community Based Care (BBCBC) Contract Department is responsible for a range of auditing and efficiency analysis to streamline business operations. Accountabilities include:

- organize contracting activities to ensure guidelines and parameters are followed;
- monitor expenditures along with administrative and programmatic activities;
- analyze data on potential or existing programs to determine recommendations for adoption, improvement, development, or elimination in order to promote efficient, effective accomplishment of the operating objectives at the lowest cost;
- explore new opportunities for grant funding and the need for competitive bids.

The Contracts Department executed annual contract renewals with all eligible partners as their risk analysis provided information of low to medium, to high risk. Competitive bids were performed for banking and a new facility building in Marianna. These bids were executed successfully and without any challenges or grievances. BBCBC Contract activities are in compliance with rebid requirements and had no findings during Department of Children and Families Contract Oversight Unit Monitoring.
### 2012/2013 Budgeted Expenditures

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Substance Abuse and Mental Health Services</td>
<td>$12,199,838</td>
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<tr>
<td>Case Management</td>
<td>$7,576,801</td>
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<tr>
<td>Adoption Maintenance Subsidies</td>
<td>$5,909,905</td>
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<tr>
<td>Board &amp; Care</td>
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<td>Operations (CBC/ME)</td>
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<td>Family Preservation/Diversion</td>
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<td>Facilities</td>
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<tr>
<td>Independent Living Subsidies</td>
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<td>Administration</td>
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<td>Grants and Training</td>
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<td>Adoption Services</td>
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<td>Foster Home Management</td>
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<td>CBC Reserve 2%</td>
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<tr>
<td>Clothing</td>
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</table>

**Total Budgeted Expenditures:** $46,000,461 100%
A New Model for Integrated Service Delivery

On April 1, 2013, The Florida Department of Children and Families (DCF) awarded Big Bend Community Based Care (BBCBC) a contract to become the Managing Entity for Behavioral Health (Substance Abuse and Mental Health) services for the Northwest Region. This contract is a continuation of a statewide initiative by DCF.

A Behavioral Health Managing Entity (ME) is a Florida corporation exempt from taxation under s.501(c) (3) that contracts with DCF to manage the daily delivery of behavioral health services through the establishment of local networks.

The goal of the ME is to promote improved access to care and service continuity by creating a more efficient and effective management system of care. This structure places the responsibility for management services within a single nonprofit entity at the regional and circuit levels.

The initiative, which started in 2010, shifts direct DCF management of all statewide contracts to purchase the administration of the service contracts. The Department’s goal was to cut costs while improving the quality of services and delivering to those who need substance abuse or mental health treatment.

The contract with BBCBC for the Northwest Region includes management of multiple behavioral health service providers in the 18 counties of Northwest Florida, including Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Okaloosa, Leon, Liberty, Madison, Santa Rosa, Taylor, Wakulla, Walton, and Washington.

BBCBC is uniquely qualified to help improve the system of care for children, adults and families in Northwest Florida because:

- BBCBC has been the management organization for child welfare since 2002
- BBCBC is acutely aware of the services parents cannot access because they, unlike their children, may not be covered by Medicaid or other forms of insurance
- BBCBC will work to improve access to evidence-based practices for children and parents within the child welfare system.

Parents, Providing Community Advocacy for Children Together (PACT)

PACT Gadsden and Leon is a community level investment in the social, emotional, developmental and behavioral well-being of young children and their families in our community. This initiative came about through the Early Childhood Mental Health System of Care Coordinating Council, where BBCBC sits on the Core Leadership/Planning Team. PACT brings together the families of young children with the agencies and providers who work with them as well as community leaders to empower the entire Gadsden and Leon early childhood community.

“Awarding the Managing Entity contract to Big Bend Community Based Care provides the Northwest Region a great opportunity to impact our system of care for behavioral health services for families in our child welfare system.”

Vicki Abrams, Northwest Regional Managing Director, Department of Children and Families
Quality Parenting Initiative

Children need families that will love, heal and nurture them. Our team is made up of equal and distinct partners committed to communication, support, encouragement and mutual respect. Together we are working to strengthen families during challenging times so children grow up in safe, healthy environments.

Quality Parenting Initiative (QPI) remains a major theme for Big Bend Community Based Care (BBCBC). We continue to work with and expand our core partners to insure strong relationships between our families, caregivers, community and staff. The special events planned and executed by our QPI workgroups continue to show that our partnerships and relationships are growing and are strong.

Building on the momentum from previous accomplishments, the 2013 Back to School events were an enormous success. Over 400 children received back to school supplies to begin their school year. The party atmosphere with bounce houses, basketball, line dancing, waterslides, fire and hurricane simulators along with food and drinks were the focus of the day. Many of our community partners participated in this worthwhile event for our children in out-of-home care through their generous donation of time and resources.

QPI also provides an opportunity to recognize outstanding service and commitment by selecting quarterly award recipients in the following categories:

- Hometown Hero Award – This award recognizes community leaders who offer vital services and resources to our children and families.
- Angel Among Us Award – This award honors foster parents who go the extra mile for our children.
- Family Champion Award – This award recognizes staff members who exemplify professional excellence in serving parents, caregivers and children.

Children Served by Age
FY 12/13

- 0-2 Year-Olds: 854 (24%)
- 3-5 Year-Olds: 729 (20%)
- 6-9 Year-Olds: 786 (22%)
- 10-13 Year-Olds: 553 (16%)
- 14-17 Year-Olds: 486 (14%)
- 18+ Year-Olds: 143 (4%)
National Adoption Day

National Adoption Day started in 2000 by a coalition of national partners including The Alliance for Children’s Rights, Children’s Action Network, Dave Thomas Foundation for Adoption, and Freddie Mac Foundation. The sponsors worked with law firms, foster care agencies, child advocates, and court personnel to complete hundreds of foster care adoptions in nine jurisdictions. Every year, more jurisdictions, sponsors, and agencies joined in the celebration and the events took the nation by storm. By 2011, National Adoption Day was celebrated by all 50 states, the District of Columbia, Puerto Rico, and in Guam. More than 40,000 foster children have been adopted from foster care on National Adoption Day.

The purpose of National Adoption Day is to celebrate and honor families who adopt, raise awareness for the foster children waiting to be adopted, and encourage others to adopt from the foster care system. Another goal of National Adoption Day is to build collaboration among agencies, local businesses, community providers, child advocates, local policy makers, case managers, and foster and adoptive parents.

Big Bend Community Based Care and its contracted adoption partners are excited to announce that the National Adoption Day ceremony will be held on November 20, 2013 at 9:30 am at the Leon County Courthouse. A celebration luncheon will be held at 11:00 am on the Twenty-Second floor of the Capitol following the adoption finalizations. Please join us on this special day to honor, celebrate, and raise awareness for adoption.

Intake/Placement

In the course of a Dependency case, continuity-of-care and monitoring of services is critical to children and families achieving permanency in a timely manner. Consistency in decision making at critical junctures is essential and must be maintained despite any changes in front-line staff. Big Bend Community Based Care Intake/Placement units have been reorganized to ensure one dedicated staff member participates in all staffing decisions related to a family’s case, beginning with the Early Engagement staffing and continuing on throughout all phases of the permanency process.
Major Initiatives & Accomplishments

Quality Management Unit

The Big Bend Community Based Care (BBCBC) Quality Management Team is committed to assuring that our Network provides quality services for children and families. Quality assurance and quality improvement activities take place throughout the year and are adapted to meet the changing needs of our communities. In FY 12/13 BBCBC’s Quality Management Team completed quality and compliance reviews for:

- 197 children and their families to assess the quality of traditional case management services provided within the Network. These reviews focused on service activities related to Assessments, Family Engagement, Service Planning, Promoting Case Progress, and Supervisory Case Reviews. Analysis noted areas of excellence in services and offered recommendations for strengthening practices for each family.

- 121 additional children in our Network’s service provision and supervision related to:
  - psychotropic medication management
  - Pre-Independent Living and Road to Independence services
  - safety planning
  - home studies for relative care placements and adoption services
  - areas of excellence in service, as well as recommendations for strengthening practice were provided for each family.

- 100 children receiving services through Network family intervention, visitation, residential care & emergency shelter services.

- Eight additional families took part in Quality Services Reviews (QSR) to assist Big Bend in gathering qualitative data with which to improve practice. The QSR process uses an intensive interview process to captures key aspects of life for the families served.

Infant Mental Health Pilot Project Overview

Big Bend Community Based Care continues to focus on the well-being needs of the children we serve. On October 1, 2013 we launched a pilot project focused on the early assessment and intervention for young children entering out-of-home care. This pilot is intended to research the impact of additional infant mental health services on our most vulnerable population and was developed with significant community collaboration, including the Early Learning Coalition of the Big Bend, Tallahassee Pediatric Foundation, Department of Children and Families, Florida State University’s Center for Prevention and Early Intervention Policy, Children’s Home Society, Children’s Medical Services and local infant mental health practitioners. We anticipate the pilot period to be 12-18 months and will include children ages 0-5 entering out-of-home care in Leon County. Through the use of a well-being report card and standardized scoring, we will track trends and improved outcomes and provide a template for replication in other communities.

“It is with great joy that we have had the privilege of partnering with Big Bend Community Based Care for the past five years. Only eternity will tell the difference that has been made in the lives of families in the state of Florida because of the efforts of this amazing organization.”

Dr. Craig Conner, Pastor, First Baptist Church of Panama City

Pastor Craig Conner at First Baptist Church with parishioner Lisa Hedges
Independence Village Apartments

PROVIDING SAFE, CLEAN, AFFORDABLE LIVING TO YOUTH AGING OUT OF FOSTER CARE

Big Bend Community Based Care (BBCBC) is pleased to announce that Independence Village Apartments, the affordable rental apartment complex serving youth aging out of foster care in downtown Panama City, next to BBCBC’s office, is approaching full occupancy. Thanks to the coordinated recruitment efforts of BBCBC and Children’s Home Society staff, along with the excellent marketing and lease up activities of our local leasing agent, Prudential Shimmering Sands Real Estate, the 24 unit apartments are nearly all rented. Fifty percent of the units are set aside for Youth Aging out of Foster Care and the other units are available to income eligible families and individuals. A unique partnership with Anchorage Children’s Home (ACH) has allowed BBCBC to rent several units to ACH participants in their Hannah’s House Maternity Group Home and Bridge Transitional Living Programs. The addition of these ACH program residents along with additional supervision on-site, will add to the character of the Independence Village community. Each apartment features 2 bedrooms, 2 bathrooms, and energy efficient appliances, including a washer and dryer. Renters enjoy access to downtown Panama City eateries as well as work and educational opportunities. BBCBC, the Department of Children and Families and other community stakeholders are excited to see completion of this innovative new apartment complex.

“We are extremely excited about this project. Independence Village will provide much needed clean, safe and affordable rental housing to youth aging out of the foster care system,” said BBCBC CEO Mike Watkins. “It will help provide a strong foundation for them to work, go to school and successfully transition into adulthood.”

“Living at Independence Village gave me the experience of paying bills for the first time,” said Brooke Batt, an 18 year old high school graduate who lived at Independence Village for more than one year. “It was a great place to live and so affordable I was able to save up to move to an apartment closer to work. Independence Village helped me transition out-of-care and provided me with a solid foundation for a successful future.”
**Well-Being**

Big Bend Community Based Care continues to employ a Well-Being Specialist in both Circuits 2 and 14 to ensure the continued focus on the well-being needs of the children and young adults we serve. These Specialists are charged with promoting sound and effective service delivery for youth zero to 23, with an emphasis on physical health, behavioral health, development, and educational needs. The Well-Being Specialists serve as each Circuit’s Independent Living Coordinator and participate in many projects including, Everybody’s a Teacher, the Infant Mental Health Pilot, Service Learning, Medical Home, and Early Learning Coalition partnerships.

**Education**

Big Bend Community Based Care (BBCBC) has continued to take the lead statewide in efforts to improve educational outcomes and well-being for the children and young adults we serve. In FY 11/12 BBCBC began with the *Everybody’s a Teacher* initiative, getting the message to our staff, community and stakeholders that children learn from all of us...essentially, everyone is a teacher. Through our continued collaborative efforts with Early Learning Coalitions and School Districts in both Circuits 2 and 14, there is a greater awareness that children's educational progress is often directly linked to the child’s sense of safety and security. BBCBC has also continued its efforts in promoting the K12 Education Report Card.

The Uninterrupted Scholars Act, signed by President Obama in January 2013, amends the Family Educational Rights and Privacy Act (FERPA), eliminating barriers child welfare case managers face when accessing educational records for the children they serve. Both Circuits are in the process of amending school working agreements to incorporate new language.

Under the new agreement, Bay District Schools was provided access to the Florida Safe Family Network in efforts to share information electronically. Additionally, the Department of Children and Families Protective Investigations and Children’s Home Society Case Management in Bay County was provided access to a parent portal providing timely information on each child under our jurisdiction. The ability to obtain attendance records, progress reports, and other information instantly has been a real time saver and allows for swifter intervention when necessary.

For additional information, please visit the Legal Center for Foster Care and Education at [www.fostercareandeducation.org](http://www.fostercareandeducation.org).

"**BBCBC combines expertise and great passion in working for children and families in need. BBCBC has been at the forefront of driving better outcomes for children and families in the Big Bend area.**"

Charles McDonald, Executive Director, Children’s Home Society - North Central Division
Jay’s Story

Jay Koerner went from former foster youth to a promising career as a JumpVault Quality Tester with Five Points Technology Group. How did he get to where he is today? According to Jay, there was a series of good opportunities, choices and a drive to overcome the problems that plague many of the families in his community like poverty, crime, and drug addiction.

One of Jay’s best decisions was to participate in a service-learning opportunity at Big Bend Community Based Care focused on the development of new software to assist former and current foster youth to store critical documents safely. Jay was one of several volunteers on the Youth Design Team for the MyJumpVault Project. Ultimately, what began as a service project landed him a job with Five Points Technology Group, a longtime provider of software solutions in the Child Welfare and Nonprofit sectors in Florida. He was hired before graduating high school as a Quality Assessment Tester for New Development. Currently, Jay lends more of a creative effort to help the team design enhancement specifications that will make the product easier to use and more relevant to the young people and case managers that utilize the system.

Jay had his share of difficult placements, educational set-backs, and issues related to transitioning into adulthood. When talking about his success and who may have been instrumental in his desire to seek a better life, Jay mentions a counselor at DISC Village. His counselor’s ability to listen, not overly pry and provide him continued encouragement is what motivated him. “He was one of the only people that thought I would succeed back then...most people seemed to believe I would end up in prison or dead before 30.”

Last year, Jay graduated from high school in Bay County while living at Independence Village. Currently, he is living in Tallahassee to begin a postsecondary career track at Lively Technical Center.

“For years, we have maintained a collaborative relationship with Big Bend Community Based Care. We value our partnership and common goals of developing opportunities and solutions to ensure the best possible care for children and families in their community.”

Deborah Moore, Circuit Director, Second Circuit Guardian ad Litem Program
Sharon’s Story

At the time of referral, Sharon was a 33 year old homeless mother of one residing in a local hotel. She was referred to DISC Village after the Department of Children and Families initiated an investigation into allegations of possible abuse. Sharon was evaluated by the Family Intervention Specialist (FIS) and was referred to the Selected Family Intervention (SFI) program for in-home substance abuse and family counseling. Sharon continued to live in the motel with her abusive paramour and their son while she worked a full-time and part-time job to pay for the daily hotel fees that continued to accumulate. Sharon was unable to drive due to a past DUI, resulting in the 5 year revocation of her license.

Shortly after being referred to the SFI Program, Sharon was arrested for leaving her son unattended in the hotel room for several hours. As a result he was removed from her care. Sharon was also fired from her full-time job. Although her son had been removed from her care, she became noncompliant with receiving services. Sharon ended up being arrested again, getting fired from her part time job, and was left to deal with new criminal charges of Child Neglect. While incarcerated Sharon began to attend weekly substance misuse sessions and individual counseling.

Once released from jail, she was assisted by the FIS program through their incidental funds to purchase personal hygiene items and professional attire to begin job searching. She consistently participated in the program and began meeting her set objectives. She also relocated to the HOPE Community at this time. She enrolled at Tallahassee Community College and upon completing her case plan was reunified with her son. At this time she is gainfully employed, attends college and continues to reside at the HOPE Community with her son. Sharon’s legal issues have been resolved. The integration of services is what assisted Sharon with achieving her goals. She was able to get the support from the FIS worker and SFI counselor at DISC Village, the Children’s Home Society, Dependency Case Manager, and the HOPE community. All of these programs worked closely together to assist with stabilizing her life and the end result was reunification with her son.

“BBCBC is a fantastic partner with an unwavering commitment to this community. Their innovative approach to serving families and the inclusive nature in which they do it make them a model for the rest of the State.”

Matt Guse, Chief Executive Officer, Early Learning Coalition of the Big Bend Region

“Our community is filled with compassionate people that are willing to help children. I applaud the adoptive and foster parents in the Big Bend and every dedicated professional helping kids find a forever family.”

Representative Alan Williams District #8
Women’s Club of Panama City Juniorette’s – a service club from Mosley High School sponsored a Halloween carnival and costumes for foster children.

Women’s Club of Panama City – kindly donated funds to complete the BBCBC Visitation Room and continue to furnish the apartments of youth moving into their own apartments and Independence Village.

Pinwheels for Prevention – annual event to bring awareness of Child Abuse Prevention sponsored by community partners.

Community Garden – with help from University of Florida Extension Services, Lowes’ Home Store, volunteers, and local Community Redevelopment Agencies, BBCBC students are learning life skills, math, responsibility, budgeting, and team work while having fun and creating a beautiful community garden.

Plum Delightful – held several fundraisers for BBCBC children throughout the year. Julie McDaniel and her staff raised thousands of dollars and generously donated school supplies and clothes.

Heart Gallery – the 3rd annual Back to School Fashion Show at Goodwood Museum supports Tallahassee’s students on their journey to adoption. Twenty students who were available for adoption participated in the show.

“The struggle with substance abuse and mental health problems can be devastating for families. I appreciate everyone in our community that steps up to help those in need and keep families together.”

Representative Marti Coley
District #5
As the lead agency for 18 counties in the Big Bend region, Big Bend Community Based Care (BBCBC) serves as the central location from which partner agencies can draw resources and support. Our extensive network of partners is critical to BBCBC’s ongoing success.
Our Service Centers and Employees

I want to thank our team for their commitment and dedication to our children and families and for making Big Bend the best Community Based Care in the state.

Reggie Johns, President, Board of Directors

Our Employees Make The Difference

Mike Watkins, Chief Executive Officer
Pam East, Chief Operations Officer
Ralph Harmsen, Substance Abuse & Mental Health Chief Operations Officer
Lori Gulledge, Chief Financial Officer
Mary Helen Barnes, Quality Parenting Specialist
Rachel Bassett, Intake/Placement Utilization Management Supervisor
Cori Bauserman, Substance Abuse & Mental Health Network Coordinator
Simone Bell, Accounting Specialist II
Torris Bethea, Data Integrity Manager
Samone Brown, Intake/Placement Specialist
Jeanne Champion, Intake/Placement Specialist
Kathy Donofro, Permanency Specialist
Tom Doyle, Quality Assurance Specialist
Jeanette Dufresne, Accounting Specialist Client Trust
Dale East, Facilities Coordinator
Carol Edwards, Training Coordinator
Jeff English, Quality Assurance Analyst
Sheyla Ferguson, Intake/Placement Specialist
Ellen Fitzgibbon, Substance Abuse and Mental Health Administrator
Janice George, Substance Abuse and Mental Health Network Coordinator
Samantha Helms, Fiscal Assistant I
Steve Girton, Intake/Placement Specialist
Darlene Hale, Intake/Placement Vouchering Supervisor
Amy Hand, Intake/Placement Specialist
Irna Harrison, Eligibility Assistant
Roshannon Jackson, Intake/Placement Utilization Management Director
Jasmine Johnson, Accounting Specialist POS II
Amanda Lacey, Administrative Assistant
Jackie Ledbetter, Data Systems Training Coordinator
Darci Lolley, Quality Management Director
Chris Lolley, Training Specialist
Jacqueline Luke, Contract Specialist
Connie Lyda, Communications Director
Justin Lyons, Information Technology Specialist
Michele Martin, Intake/Placement Specialist
Brandie McCabe, Well-Being Specialist
Cheyenne McGregor, Eligibility Assistant
Patrick McRae, Quality Assurance Specialist
Rene Merced, Intake/Placement Specialist
Cherie Mullins, Training Specialist
Shelley Miller, Vouchering Specialist / Administrative Assistant
Rashidah Newkirk, Intake/Placement Eligibility Specialist
Amia Nunn, Accounting Supervisor
Ruth Oliver, Data Systems Training Coordinator and Diligent Search Specialist
Gordy Pyper, Substance Abuse & Mental Health Consumer & Family Affairs Specialist
Margaret Petronio, Contract Administrator
Judy Porter, Quality Assurance Specialist
Melinda Savarese, Intake/Placement Specialist
Jerry Sewell, Court Facilitation Director
Tenille Taylor, Intake/Placement Specialist
Linda Warren, Fiscal Analyst
Jennifer Warren, Quality Assurance Specialist
Felicia Wilhelmy, Contract Coordinator
Sabrina Washington, Utilization Management Specialist
Arlene Williams, Receptionist
Tiny Williams, Accounting Specialist-Human Resources Supervisor
Jennifer Wilson, Training Specialist
Tory Wilson, Operations Manager
Blair Wulfekuhl, Research and Project Specialist
Katie Zimpfer, Operations Manager
Thank You

Big Bend Community Based Care has been blessed with many wonderful community partners, volunteers and friends who support our mission. It is because of your commitment and support that our success will continue.

First Baptist Church
Panama City
First Methodist Church
Panama City
Plum Delightful staff and customers
The Woman’s Club of Panama City
Operation Cinderella
Panama City Garden Club
Big Lots of Panama City
Lindsay Brown
Bay County Association of Realtors
Greg Stump
Sunglass World
Book That Condo
Florida Architects Inc.
Kentucky Fried Chicken Panama City
Mr. and Mrs. Stanley Bobrowski
Talena Grawberg
Northstar Church
Helen Croswell
Family of Pat Lee
Steve and Kelly Pehr
Thomas Ryals
Debra Sasser
LuAnn Dean
Carolyn Nettles
Janice Thomas
Vicki Abrams
Justin Barnes
Leigh Anne Mayo
Forever Flowers
Courtney Stanford
Andrea Ziglar
Bikers For Kids
Vern and Jan Snell
St. Andrews Episcopal Church
Faye Hutt
Linda Corrigan
Sharon Sominitz
Jackson County Christmas Fund
Jackson Hospital
Lovedale Baptist Church
Potter’s House of Prayer
Sneads Community Church
Teacher’s Credit Union of Jackson County
Brittany Mills
Dollar General
Day Spring Christian Academy
Chipley Junior Women’s Club.
Brian and Belen Price of Fred Astaire Dance Studio
Hungry Howies Pizza in Chipley
Faith Riders
Motorcycle Organization
Two Men and A Truck
Comcast Cable
Tracy Jones, City of Lynn Haven Teen Outreach Program
Bellisimo
Topix
Luther Burnham, Deputy Bay Cty. Sheriff’s Office
Panama City Kiwanis
Tommy and Bobbi Ward, The Neverland Fund
Unity Church of Panama City
Tyndall Federal Credit Union
Evangel Worship Center
Panhandle Educators Credit Union
Bay High School
Mosley High School Juniorettes
Pat Campbell
Margaret Henkle, Henkle Law Firm
Julia Duke
Jeffrey Whitton
Brian Hess
Cindy Hamre
Valli Sorci
Sharon Lambert
Linda Cope
Ken Pumarera
Lynn Omera
Daryl Riddle
Michelle Nunnery
Deborah McClellen
James Rhea
Lisa Maxwell
Ms. Leszweski
Heather Warren
Tiny Williams
Irma Harrison
Costco Wholesale
Clinton Byrd
Stanley Bobrowski
Cori Bauserman
Deerlake
United Methodist Church
Mike Watkins
Christine Baggett, Chameleon
Betty Free
Katie Hansli
Betsy Straughn
Moore Community Group
Nanete Schimpf
Melissa Scalzi
Melody Greene, Florida Commerce Credit Union
A-Z Rent All
Katie Hansley
Teion Harrison
Marcos Pizza
Big Bend Community Based Care is accredited by the nationally recognized Council on Accreditation (COA). Accreditation by COA indicates that the Big Bend has met nationally accepted standards of best practice for administering and delivering foster care, adoption, child abuse prevention and intervention services.

Branching Out Through Social Media

Big Bend Community Based Care (BBCBC) is committed to enhancing its community outreach efforts in the digital world. You can find us on the web at www.bigbendcb.org. Our website contains up-to-date information about our agency and programs, as well as links to our partners, providers and other helpful resources.

Keep up with our programs, services and community outreach anytime! You can become a fan of BBCBC on Facebook and by following us on Twitter at the following addresses:

Find us on Facebook: Big Bend Community Based Care
Follow us on Twitter: @BigBendCBC